



YOUR REFERENCE #: _____ DATE: _____
(this number will be referenced on the credit memo)

Phone: 877-377-0011
Fax: 877-280-0022

RETURN MERCHANDISE FORM
(this form must be filled out completely and returned with merchandise)

Return to: Hot Water Products, Inc., Attn: Warranty Dept., 7254 N. Teutonia Avenue, Milwaukee, WI 53209

_____ **New/Unused Merchandise**
(must be pre-authorized otherwise
20% restocking fee may apply)

_____ **Warranty Merchandise**

Wholesaler: _____ Phone #: _____

Address: _____

Contractor: _____ Phone #: _____

Address: _____

Job Name & Location: _____

Original Unit Model #: _____ Serial #: _____

Original Unit Install Date: _____ Failure Date: _____
(If returning warranty tag from unit, make sure to send via UPS for tracking purposes and keep a copy)

Is this a replacement of part to part only? _____ Yes _____ No

If yes, when was the 1st, 2nd, 3rd, etc. part installed? _____

When did the replacement part fail? _____

Proof of Install is required if the install date is more than one year than the manufacturer or purchase date! Please send any pertaining documentation or information with this form. Shipping charges are not covered under the warranty policy!

Items being returned:	Quantity:
_____	_____
_____	_____
_____	_____
_____	_____

<p><i>For Unit Replacement Only!</i></p> <p>Replacement Model #: _____</p> <p>Replacement Serial #: _____ (contact our office to see if unit or tag must be returned)</p>
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Reason for returning: _____

Date Received by Hot Water Products: _____

<p><i>For Office Use Only!</i></p> <p>HWP #: _____</p> <p>HTP #: _____</p>
