ELU

High Efficiency Condensing
Wall-Hung Gas Boilers

Connectivity Quick Start Guide

ELU series

272 Duchaine Blvd.
New Bedford, MA 02745

www.htproducts.com
420011057800 Rev. 000 Rel. 000 Date 9.06.19

Thank you for your purchase.

*You just installed an **HTP** boiler designed and built to provide a new experience in domestic heating and hot water comfort.*

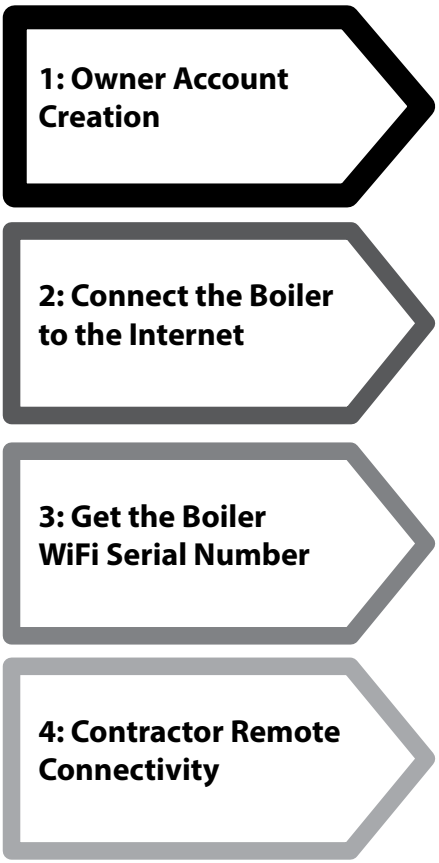
Connect the product and, with agreement from the boiler's owner, activate the remote assistance service to manage issues remotely and be notified of errors in real time.

⚠ WARNING

- Before the beginning of the following procedure check that the Internet router where the boiler is installed is working correctly.
- Keep the SSID and password of owner's Wi-Fi network handy.

  They will be used during configuration.

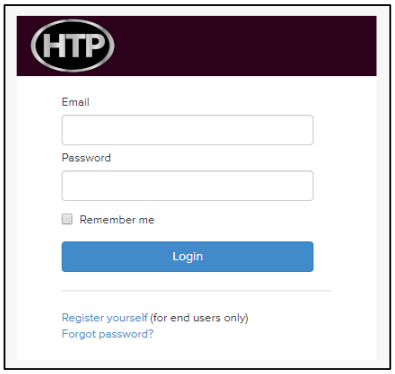
Connecting the boiler is quick and easy in 4 easy steps:

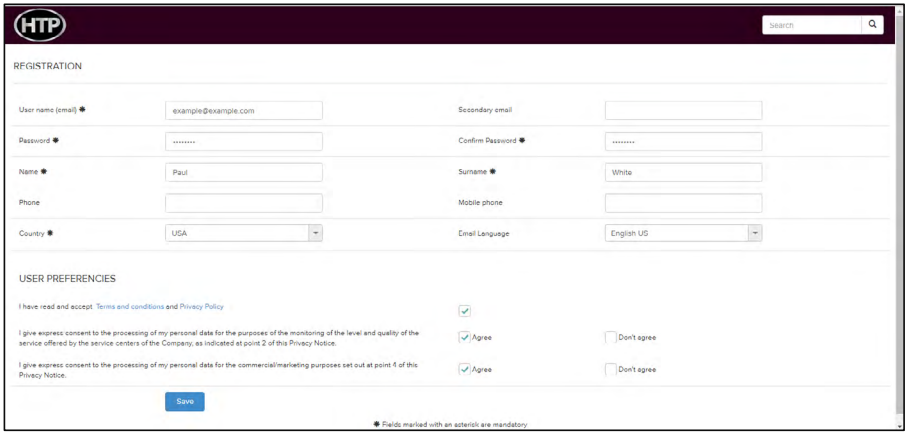


1. Owner Account Creation

1. Enter the website and create your final user account
2. Confirm your email. All other steps will be performed by the Contractor

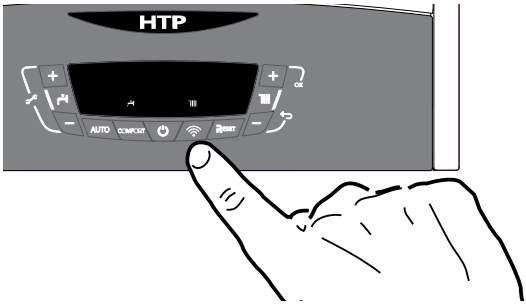
www.htp-net.remotethermo.com





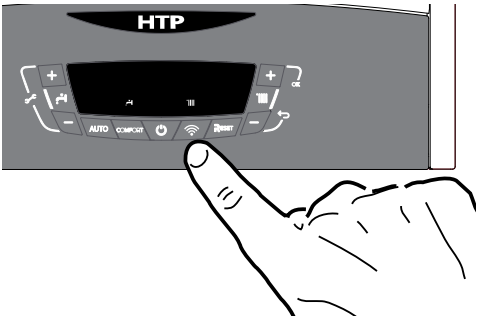
2. Connect the Boiler to the Internet

1. Enter connectivity menu by pressing WiFi button, "WIFI" will appear, press ok and use the left + and – to select "on". Confirm by pressing ok
2. Enter connectivity menu by pressing WiFi button, use the left + and – to scroll down to "AP" and press ok
3. Connect your computer or smartphone to the network "Remote GW Thermo" (unsecured)
4. Open the browser and go to 192.168.1.1
5. Choose the local Wi-Fi and enter the password
6. The boiler is now connecting to Internet! Check the Wi-Fi Icon on the display:
   - If you only see the Wi-Fi symbol on steady, it means that the product is online
   - If you see the Wi-Fi symbol blinking fast, the product is still trying to connect, just wait few minutes and it should change to being on steady.
   - If you see the Wi-Fi symbol blinking slow, it means that the procedure has failed. Please, try again and check that the Wi-Fi password is correct



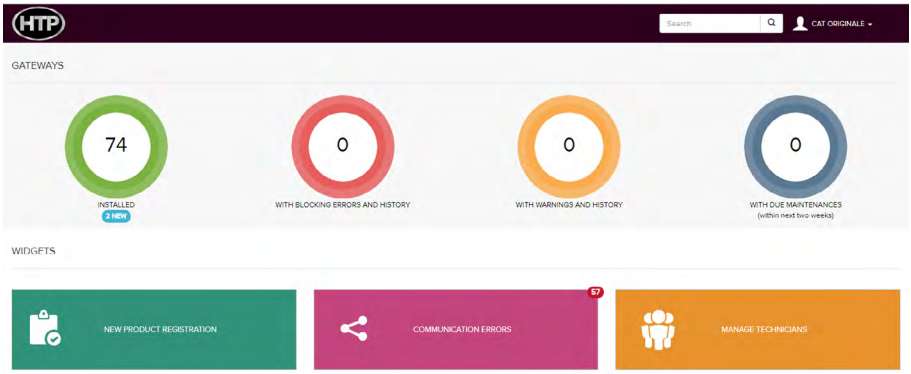
3. Get the Boiler WiFi Serial Number

1. Enter connectivity menu by pressing WiFi button, use the left + and – to scroll down to "SN" and press ok
2. The display will show you its **12 characters** serial number. Take note of it.
3. Ask the customer for their email they used to create the user account.
4. You can now register the product and start monitoring remotely!

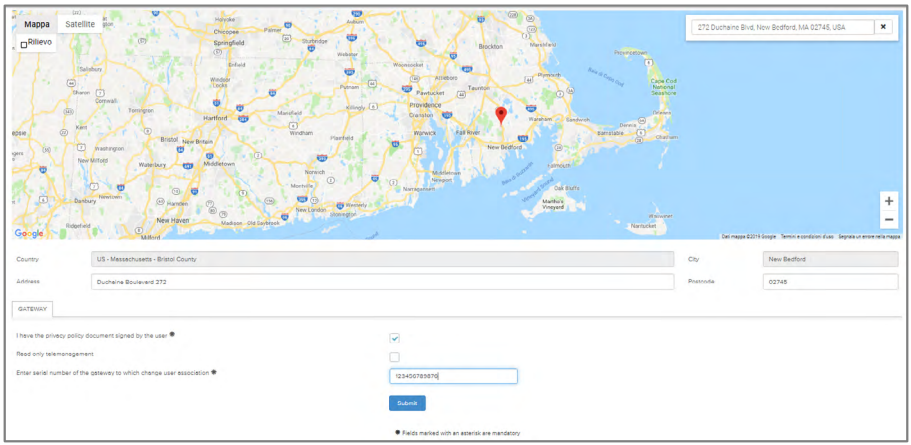


4. Contractor Remote Connectivity

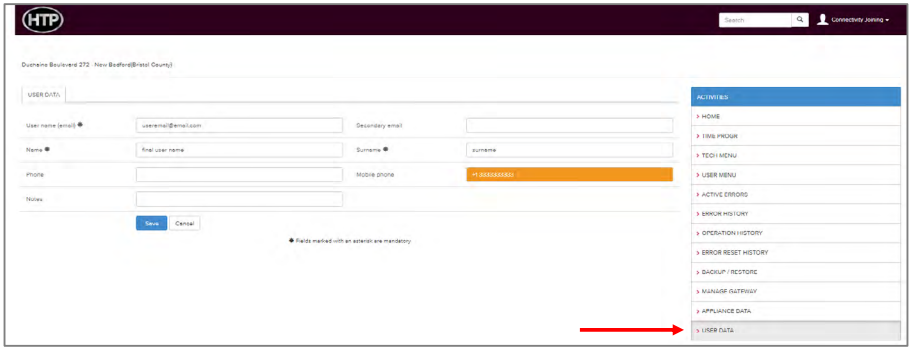
1. Log in to the platform www.htp-net.remotethermo.com with your Contractor account. If you don't already have an account, please go to http://www.htproducts.com/wificontractoraccount to request an account.



2. To register a new product, click on "New Product Registration".
3. Enter the location of the product by entering the address or dragging and dropping the pin in the map
4. Enter the WiFi serial number from Step 3 and confirm agreement.



5. Fill in the available data and then go to "User Data". Enter the Owner's information (email address is required).



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